

HOW CAN I APPLY FOR SUPPORT?

For information on how to apply for floating support please call 01952 504325

For information on how to apply for short term accommodation based support through the Thrive Gateway, please call 01952 503804

Or visit our website:

www.inspire2thrive.co.uk

We accept self-referrals as well as referrals from organisations and agencies.

When an application for support is received, one of our team will contact you within 4 working days to arrange an assessment, to ensure we can give you the support you need.

If we are unable to support you, we offer signposting to services who may be able to help.

This service is funded by



For more information please contact either our Thrive Customer Hotline on 01952 504325, email: thrive@staytelford.co.uk or contact any Thrive partner agency listed below



You can call 01952 291904, email us at info@staytelford.co.uk or check out our website: www.staytelford.co.uk

Bromford.

you can call 01952 582617, or check out our website www.bromford.co.uk



you can call 01952 400401, email us at enquiries@ymcawellington.co.uk



www.salvationarmy.org.uk/wmd/Kip_Project
email: kip.telford@salvationarmy.org.uk
Phone - General Enquiries: 01952 256007
Rough Sleepers Line: 01952 259204



contact 01952 248248 or check our website: www.maninplace.org.uk

If you would like any part of this document interpreted into your own language, or produced in large print or Braille, please call 01952 504325

Version 1

Telford and Wrekin
Support Services



Our partnership shares the belief that with the right support and guidance, everyone has the potential to 'thrive'.

For floating support call 01952 504325

For accommodation based support
Call 01952 503804

www.inspire2thrive.co.uk

Inspire 2 Thrive

@Inspire2Thrive



WHAT IS THRIVE ?

Thrive is a group of organisations working together to provide the best possible support to individuals, families and communities in Telford and Wrekin. We offer support to our customers to maximise their choice and control as well as establishing and maintaining their independence. We provide a holistic approach to support, looking at a customer's overall health and emotional wellbeing.

WHAT IS THRIVE SUPPORT?

- Help vulnerable people to access appropriate housing solutions
- Define the customer's own needs and personal aspirations in relation to their chosen accommodation
- Tenancy & Licence Agreement Awareness
- Maintain a tenancy and help avoid eviction
- Develop skills to manage money, household finances, budgets and minimise debts
- Develop the skills and confidence needed to live fulfilling and independent lives
- Engage in meaningful activities and social lives
- Support in education, training, work placements and apprenticeships
- Access a wide range of other services

WHAT TYPE OF SUPPORT WILL I GET?

- Our assessment with the customer will identify the level of support each customer may require
- Support is usually offered on a weekly basis either face-to-face or in a group
- The service operates a flexible approach according to our customers.

HOW WILL THE SUPPORT BE DELIVERED?

Customers will be fully involved in all stages from planning to the delivery of a flexible Tailored Support Plan. A variety of media can be used - telephone, email, text and Skype etc.

FLOATING SUPPORT

- Direct one-to-one support hours in the customers own home or place of choice
- Group work and training sessions

DROP IN'S

- Community based hubs across Telford and Wrekin
- Responsive advice and support (no appointment needed)

WHAT IF I NEED ACCOMMODATION?

Our assessment with the customer will support us to identify the most appropriate type of housing scheme for the individual.

Support will be delivered by way of:

- Direct one-to-one support hours in the supported housing scheme
- Group work and training sessions

SUPPORTED HOUSING

Specialist supported housing for:

- Young families
- Vulnerable women
- Customers with mental health needs
- Customers with learning difficulties

- Young people
- Homelessness
- Customers with acquired brain injury

Across a range of accommodation:

- HMO's (houses of multiple occupation)
- Self-contained flats
- Emergency accommodation
- Resettlement properties

WHO IS ELIGIBLE FOR THIS SERVICE?

- Are you over the age of 16?
- Do you live in the borough of Telford and Wrekin?
- Are you homeless, of no fixed address, living in private rented accommodation, social housing or an owner occupier?
- Have you a presenting need for support to live independently?

**Have you answered yes to all of these questions?
Then go to 'How can I apply?'**

HOW CAN THRIVE HELP IF YOU DON'T MEET THE ELIGIBILITY CRITERIA?

We never use a blanket exclusion policy and will take each case on its own merits. Within our collaboration we always attempt to support people, or will signpost to other agencies and statutory services to ensure support is in place.